

## Ziro Ride LLC

### DRIVER TRAINING PROGRAM

In order to become a Ziro Ride LLC driver, applicants must abide by the rules codified in the California Public Utilities Commission ("CPUC"). It is Ziro Ride LLC's responsibility to ensure all drivers are safely operating their vehicle prior to the driver being able to offer service.

Before a Ziro Ride LLC driver is able to access driver features through the app, they are required to complete educational sessions focused on safety and training. These safety and training measures include:

1. **Proof of personal auto insurance-** This requirement ensures drivers provide proof to Ziro Ride LLC of proper insurance coverage for their vehicles.
2. **Criminal background check:** Ziro Ride LLC is determined to only allow drivers adequately fit to drive. To ensure that Ziro Ride LLC drivers are fit, we do not allow a driver to operate a vehicle for our app if they have been convicted of any of the following within the **past seven (7) years:**
  - a. Sex offender
  - b. Driving under the influence of drugs and or alcohol
  - c. Fraud
  - d. Use of a motor vehicle to commit a felony
  - e. A crime involving property damage
  - f. Theft
  - g. Acts of violence
  - h. Acts of terror
3. **Driving record check:** Ziro Ride LLC confirms each driver's driving record complies with the CPUC standards to ensure driver and passenger safety at all times.
4. **Driver education:** Each driver must participate in a training program orientation to learn the fundamentals of Ziro Ride LLC. Drivers will learn how to use the app, as well as a full breakdown of our specific and unique business model. Ziro Ride LLC will provide additional video sessions for continued learning and FAQs. During the orientation, Drivers will learn about the company, the community, and the history of Ziro Ride LLC. Once they understand the specifics of how we operate and the goals we seek to achieve, the drivers will execute a contractual agreement acknowledging their compliance with the goals and rules.
5. **Inspection-** Before operating on the Ziro Ride LLC platform, each vehicle will be independently inspected with a 19-point inspection.

I certify that the information listed above is true and correct.

vice  
President, COO  
Jai Rangwani,  
Ziro Ride LLC

*Jai Rangwani*  
Signature

3/11/19  
Date