

See Jane Go

Driver Training Program

August 1, 2016

CPUC Requirements: "TNCs must ensure all drivers are safely operating their vehicle prior to the driver being able to offer service."

All See Jane Go driver applicants will be required to complete a series of educational safety and training related sessions prior to being an active driver on the See Jane Go platform.

These sessions will include:

1. **Background Check:** See Jane Go will complete a comprehensive background check on all driver applicants. The background check will consist of National, Criminal, and Driving Record and will be in accordance with the CPUC Standards.
2. **Proof of personal auto insurance and driver for 1-year minimum:** See Jane Go will require each driver to have her own personal insurance policy. The insurance policy must indicate the driver applicants legal first and last name. Each driver applicant must also have been driving for at least 1-year minimum.
3. **Complete a 19-point Vehicle Inspection:** See Jane Go will require each driver applicant to complete a 19-point Vehicle Inspection from any Bureau of Automotive Repair Licensed Facility ("BAR-Licensed Facility) in compliance with California Regulations.
4. **In-person "Getting Started" orientation & Driver Safety Videos:** Each See Jane Go driver applicant will be required to complete an in-person getting started educational orientation. The See Jane Go Ambassador will educate the driver applicant on the following:
  - a. How to navigate through the See Jane Go app.
    - i. This will cover everything from logging into driver mode, to picking up and dropping off a passenger.
  - b. What to do in the event of an accident or emergency,
  - c. How to pull over in a safe and legal zone for pickups and drop-offs.
  - d. Be aware and cautious of all pedestrians, motorcycles, bicyclists, other drivers etc.
  - e. Follow all driving laws and regulations.
  - f. Show driver applicant See Jane Go Driver Safety short videos.

5. **Driver Welcome Kit:** Each approved See Jane Go driver will receive a welcome kit that will contain a phone mount to enable hands free driving, a handbook on tips & tricks as well as who to contact in case of an emergency, and the See Jane Go window emblems.
  
6. **Internal Monitoring:** All See Jane Go drivers will continuously be monitored in regards to their driving safety through the rating system. Passengers will have the ability to rate each driver on her driving safety, friendliness, and cleanliness. Drivers that receive a consistent amount of safety flags will be warned and given the chance to improve. If a driver does not improve over a period of three weeks, the driver's account will become suspended until a thorough investigation is complete.

I have read, acknowledged and received a copy of the Driver Training Program

\_\_\_\_\_  
Driver

\_\_\_\_\_  
Date

\_\_\_\_\_  
See Jane Go Representative

\_\_\_\_\_  
Date