

Summary of Uniform Regulatory Framework (URF) Carrier Residential Service Rate Changes

AT&T	September 2006	January 2014	January 2015	January 2016	\$ Rate Change (since Sept 2006)	% Rate Change (since Sept 2006)
Residential Basic Rate						
Flat Rate Service/Month	\$10.69	\$24.00	\$24.00	\$25.00	\$14.31	133.9%
Measured Service	\$5.70	\$21.25	\$21.25	\$22.25	\$16.55	290.4%
Lifeline Basic Service						
Flat Rate	\$5.34	\$6.84	\$6.84	\$6.99	\$1.65	30.9%
Measured Rate	\$2.85	\$3.66	\$3.66	\$4.24	\$1.39	48.8%
Other Associated Basic Services or Elements						
Local directory free allowance	3	0	0	0		
Local directory per call charge	\$0.46	\$1.89	\$2.09	\$2.29	\$1.83	397.8%
Non-published listing:						
(a) Exclude from white page directories/month	\$0.14	\$1.00	\$1.50	\$1.50	\$1.36	971.4%
(b) Exclude from white page directories & calls to DA/month	\$0.28	\$1.25	\$1.75	\$1.75	\$1.47	525.0%
Installation/Activation Charges	\$33.00	\$49.00	\$49.00	\$49.00	\$16.00	48.5%
Reactivation charge	\$19.00	\$25.00	\$25.00	\$25.00	\$6.00	31.6%
Repair Service:						
-- WirePro/Month	\$2.99	\$8.00	\$8.00	\$8.00	\$5.01	167.6%
-- Visit Charge/hr	\$67.45 - \$88.35	\$55 1st:15; \$20 each ad'l :15	\$55 1st:15; \$20 each ad'l :15	\$55 1st:15; \$20 each ad'l :15		
Returned Check Charge	\$6.65	\$25.00	\$25.00	\$25.00	\$18.35	275.9%
Late Payment (fixed charge)	0	\$2.50	\$1.25	\$1.25	\$1.25	
-- plus % apply to all unpaid when unpaid balance >= \$30	1.5%	2.0%	2.0%	2.0%	0.5%	33.3%
-- Assume unpaid balance \$10	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.0%
-- Assume unpaid balance \$30	\$0.38	"TBD"	\$1.63	\$1.85	\$1.47	386.8%
-- Assume unpaid balance \$50	\$0.75	"TBD"	\$1.88	\$2.25	\$1.50	200.0%
Local Toll Service	\$0.028 - \$0.092	\$0.30	\$0.40	\$0.45	\$0.36 - \$0.42	458.7% - 1278.6%
Access Recovery Charge (ARC)		\$0.00	N/A	N/A		
Custom Calling Service						
Anonymous Call Rejection	\$1.90	\$7.50	\$8.00	\$9.00	\$7.10	373.7%
Call Forwarding	\$3.23	\$7.50	\$9.00	\$9.00	\$5.77	178.6%
Caller ID	\$6.17	\$9.99	\$9.99	\$9.99	\$3.82	61.9%
Call Waiting	\$3.23	\$9.00	\$9.99	\$10.99	\$7.76	240.2%
Three-Way Calling	\$3.23	\$8.00	\$8.00	\$9.00	\$5.77	178.6%

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Verizon	September 2006	January 2014	January 2015	January 2016	\$ Rate Change (since Sept 2006)	% Rate Change (since Sept 2006)
Residential Basic Rate						
Flat Rate Service/Month	\$16.85 - 17.25	\$22.00	\$22.00	\$22.00	\$5.15 - \$4.75	30.6%
Measured Service	\$10.00	\$13.40	\$13.40	\$13.40	\$3.40	34.0%
Lifeline Basic Service						
Flat Rate fGTE	\$5.34	\$6.84	\$6.84	\$6.84	\$1.50	28.1%
Flat Rate fContel	\$5.34	\$6.84	\$6.84	\$6.84	\$1.50	28.1%
Measured Rate	\$2.85	\$3.66	\$3.66	\$3.66	\$0.81	28.4%
Other Associated Basic Services or Elements						
Local directory free allowance	5	0	0	0	0	
Local directory per call charge	\$0.46	\$2.49	\$2.49	\$2.49	\$2.03	441.3%
Non-published listing:	\$1.50	\$2.25	\$2.50	\$2.50	\$1.00	66.7%
Non-Listed Rate	\$1.00	\$2.00	\$2.50	\$2.50	\$1.50	150.0%
Installation/Activation Charges	\$46.00	\$46.00	\$46.00	\$46.00	\$0.00	0.0%
Reactivation charge	\$23.00	\$23.00	\$23.00	\$23.00	\$0.00	0.0%
Repair Service:						
-- WirePro/Month	\$2.99	\$8.99	\$9.99	\$9.99	\$7.00	234.1%
Visit Charge/hr	\$60 - \$240	\$60.00 - \$240	\$60 - \$240	\$60 - \$240	\$0.00	0.0%
Returned Check Charge	\$11.30	\$25.00	\$25.00	\$25.00	\$13.70	121.2%
Late Payment, fixed charge for =>\$20	0	\$2.50	\$2.50	\$2.50	\$2.50	
Late Payment variable charge, whichever is greater	1.5%	1.5%	1.50%	1.50%	\$0.00	0.0%
-- Assume unpaid balance \$10	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.0%
-- Assume unpaid balance \$30	\$0.45	\$2.50	\$2.50	\$2.50	\$2.05	455.6%
-- Assume unpaid balance \$50	\$0.75	\$2.50	\$2.50	\$2.50	\$1.75	233.3%
Local Toll Service	\$0.042 --0.136	\$0.10 -- \$0.16	\$0.10 -- \$0.16	\$0.10 -- \$0.16	\$0.058 - \$0.03	138.1%
Access Recovery Charge (ARC)						
Custom Calling Service						
Anonymous Call Rejection	\$1.00	\$3.50	\$3.50	\$3.50	\$2.50	250.0%
Call Forwarding	\$2.50	\$5.50	\$5.50	\$6.70	\$4.20	168.0%
Caller ID	\$7.95	\$9.95	\$9.95	\$10.95	\$3.00	37.7%
Call Waiting	\$3.50	\$6.75	\$6.75	\$8.25	\$4.75	135.7%
Three-Way Calling	\$3.50	\$6.50	\$6.50	\$8.25	\$4.75	135.7%

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Consolidated	September 2006	January 2014	January 2015	January 2016	\$ Rate Change (since Sept 2006)	% Rate Change (since Sept 2006)
Residential Basic Rate						
Flat Rate Service/Month	\$18.90	\$19.99	\$19.99	\$21.99	\$3.09	16.3%
Measured Service	\$12.95	\$13.99	\$13.99	\$15.99	\$3.04	23.5%
Lifeline Basic Service						
Flat Rate	\$5.34	\$5.00	\$5.00	\$6.04	\$0.70	13.1%
Measured Rate	\$2.85	\$2.50	\$2.50	\$2.50	(\$0.35)	(12.3%)
Other Associated Basic Services or Elements						
Local directory free allowance	3	0	0	0		
Local directory per call charge	\$0.25	\$0.45	\$0.45	\$0.45	\$0.20	80.0%
Non-published listing:	\$0.30	\$1.99	\$1.99	\$1.99	\$1.69	563.3%
Installation/Activation Charges	\$23.75 - 83.25	\$23.75 - 83.25	\$23.75 - 83.25	\$23.75 - 83.25	\$0.00	0.0%
Repair Service:						
Visit Charge/hr	\$89.00	\$76.00 1hr	\$76.00 1hr	\$76.00 1hr	(\$13.00)	(14.6%)
-- WirePro/Month	\$1.00	\$2.00 - \$3.00	\$2.00 - \$3.95	\$2.00 - \$3.95	\$1.00 - \$2.95	100% - 295%
Returned Check Charge	\$10.00	\$25.00	\$25.00	\$25.00	\$15.00	150.0%
Late Payment (apply to all unpaid if > \$20)	1.5%	1.5%	1.5%	1.5%	1.5%	
Local Toll Service	\$0.028 --0.099	\$0.028 -- 0.099	\$0.028 -- 0.099	\$0.028 -- 0.099	\$0.058 - \$0.03	138.1%
Access Recovery Charge (ARC)		\$1.00	\$1.00	\$1.00	\$0.50	100%
Custom Calling Service						
Anonymous Call Rejection	\$1.50	\$2.99	\$2.99	\$2.99	\$1.49	99.3%
Call Forwarding	\$2.50	\$3.99	\$3.99	\$3.99	\$1.49	59.6%
Caller ID	\$5.95	\$7.99	\$7.99	\$7.99	\$2.04	34.3%
Call Waiting	\$3.75	\$4.99	\$4.99	\$4.99	\$1.24	33.1%
Three-Way Calling	\$3.75	\$3.99	\$3.99	\$3.99	\$0.24	6.4%

Summary of Uniform Regulatory Framework (URF) Carrier Residential Service Rate Changes

Frontier-CTC-CA	September 2006	January 2014	January 2015	January 2016	\$ Rate Change (since Sept 2006)	% Rate Change (since Sept 2006)
Residential Basic Rate *						
Flat Rate Service/Month	\$17.85	\$19.00	\$18.60 – \$20.00	\$18.60 – \$20.00	\$0.75 – \$2.15	4.2% - 12.0%
Measured Service	\$9.60	\$13.25	\$16.00	\$16.00	\$6.40	66.7%
Lifeline Basic Service						
Flat Rate	\$5.34	\$5.47	\$5.47	\$6.47 – \$6.84	\$1.13 - \$1.50	21.2% - 28.1%
Measured Rate	\$2.85	\$2.91	\$2.91	\$3.66	\$0.81	28.4%
Other Associated Basic Services or Elements						
Access to local directory assistance:						
(a) free allowance	5	0	0	0		
(b) per call charge	\$0.35	\$0.25 - \$1.50	\$0.25 - \$1.50	\$0.25 - \$1.50	(\$0.33) - \$1.15	(92.9%) - 328.6%
Non-published listing	\$1.00	\$1.99	\$1.50 - \$2.90	\$1.50 - \$2.90	\$0.50 - \$1.90	50.0% - 190.0%
Installation/Activation Charge	\$37.25 - \$68	\$20.00 - \$37.25	\$46.00 - \$68.00	\$35.00 - \$137.25	(\$2.25) - \$69.25	(6.0%) - 101.8%
Reactivation Charge	\$23.25	\$35.00 - \$49.00	\$35.40 - \$60.00	\$35.00 - \$49.00	\$11.75 - \$25.75	50.5% - 110.8%
Repair Service:fkly						
-- WirePro/Month	\$1.00	\$1.50 – \$5.99	\$1.50 – \$5.50	\$1.50 – \$5.50	\$0.50 - \$4.50	50.0% - 450.0%
Visit Charge/hr	\$50.00 - \$75.00	\$30.75 - \$77.00	\$137.00	\$137.00	\$62.00 - \$87.00	82.7% - 174.0%
Returned Check Charge	\$10.00	\$10.00	\$10.00 - \$15.00	\$10.00 - \$15.00	\$0.00 - \$5.00	0.0% - 50.0%
Late Payment (charges apply to all unpaid balance when it exceeds \$20)	1.5%	\$7.50 or 1.5% whichever is greater	\$7.50 or 1.5% whichever is greater	\$7.50 or 1.5% whichever is greater		
Local Toll Service						
	\$0.042 - \$0.147	\$0.042 - \$0.147	\$0.042 - \$0.147	\$0.042 - \$0.147	\$0.00	0.0%
Access Recovery Charge (ARC)¹						
		\$1.00	\$1.36	1.63	\$1.13	226.0%
Custom Calling Service						
Anonymous Call Rejection	\$3.50	\$3.50	\$4.00 – \$6.50	\$3.95 - \$4.49	\$0.45 - \$0.99	12.9% - 28.3%
Call Forwarding	\$2.50	\$5.99	\$2.25 - \$6.50	\$3.50 – \$6.50	\$1.00 - \$4.00	40.0% - 160.0%
Caller ID w/ Name	\$5.95	\$9.99	\$8.95 - \$9.99	\$6.95 - \$9.99	\$1.00 - \$4.04	16.8% - 67.9%
Call Waiting	\$3.75	\$5.99	\$4.50 - \$6.50	\$3.00 - \$6.50	(\$0.75) - \$2.75	(20.0%) – 73.3%
Three-Way Calling	\$3.75	\$5.99	\$4.50 - \$6.50	\$4.50 - \$6.50	\$0.75 - \$2.75	20.0% – 73.3%

¹ Changes in ARC are calculated using January 2013 base rate of \$0.50.

Summary of Uniform Regulatory Framework (URF) Carrier Residential Service Rate Changes

Frontier – Southwest	January 2013	January 2014	January 2015	January 2016	\$ Rate Change (since Jan 2013)	% Rate Change (since Jan 2013)
<u>Residential Basic Rate *</u>						
Flat Rate Service/Month	\$21.50	\$21.50	\$21.50	\$21.50	\$0.00	0.0%
Measured Service	\$13.80	\$13.80	\$13.80	\$13.80	\$0.00	0.0%
<u>Lifeline Basic Service</u>						
Flat Rate	\$6.03	\$6.03	\$6.03	\$6.03	\$0.00	0.0%
Measured Rate	\$3.21	\$3.21	\$3.21	\$3.21	\$0.00	0.0%
<u>Other Associated Basic Services or Elements</u>						
Access to local directory assistance:						
(a) free allowance	0	0	0	0		
(b) per call charge	\$1.50	\$1.50	\$1.50	\$1.50	\$0.00	0.0%
Non-published listing	\$2.50	\$2.75	\$3.75	\$3.75	\$1.25	50.0%
Installation/Activation Charge	\$46.00	\$46.00	\$46.00	\$46.00	\$0.00	0.0%
Reactivation Charge	\$46.00	\$46.00	\$46.00	\$46.00	\$0.00	0.0%
Repair Service:fkly						
-- WirePro/Month	\$5.99	\$5.99	\$5.99	\$6.99	\$1.00	16.7%
Visit Charge/hr	\$86.64	\$86.64	\$86.64	\$86.64	\$0.00	0.0%
Returned Check Charge	\$25.00	\$25.00	\$25.00	\$25.00	\$0.00	0.0%
Late Payment (charges apply to all unpaid balance when it exceeds \$20)	\$7.50 or 1.5% whichever is greater					
<u>Local Toll Service</u>						
	\$0.10 - \$0.16	\$0.10 - \$0.16	\$0.10 - \$0.16	\$0.10 - \$0.16	\$0.00	0.0%
<u>Access Recovery Charge (ARC)</u>						
	\$0.50	\$1.00	\$1.36	\$1.63	\$1.13	226.0%
<u>Custom Calling Service</u>						
Anonymous Call Rejection	\$1.00	\$1.00	\$2.00	\$2.00	\$1.00	100.0%
Call Forwarding	\$2.00	\$2.00	\$3.00 - \$4.00	\$3.00 - \$4.00	\$1.00 - \$2.00	100.0% - 200.0%
Caller ID w/ Name	\$7.95	\$7.95	\$8.95	\$8.95	\$1.00	12.6%
Call Waiting	\$4.75	\$4.75	\$5.75	\$5.75	\$1.00	21.1%
Three-Way Calling	\$4.00	\$4.00	\$5.00	\$5.00	\$1.00	25.0%