Notice to Tenants of Mobile Home Park that Provide Water Service Only to its Tenants from Water Supplies and Facilities it Owns

On September 25, 2012 Governor Brown signed into law Assembly Bill 1830. Under this new law, you have the right to file a complaint with the California Public Utilities Commission if you think your mobile home park is charging too much for the water service it is providing you or if you think the water service is bad.

The complaint must be signed by a number of tenants that is more than 10% of the mobile home park's total number of water connections. For example, if your mobile home park has 100 water connections, then at least 10 tenants must sign the complaint.

The complaint can be signed by former tenants who have lived at the mobile home park within the last five years AND/OR current tenants.

If you want to file a complaint or have any questions about this contact:

California Public Utilities Commission

Public Advisor's Office

866-849-8390

public.advisor@cpuc.ca.gov

www.cpuc.ca.gov/MHPWaterNotice