

# Consumer Protection and Enforcement Division

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MONTHLY ACTIVITY REPORT

OCTOBER 2022



**California Public  
Utilities Commission**

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## TRANSPORTATION LICENSING AND ANALYSIS BRANCH (TLAB)

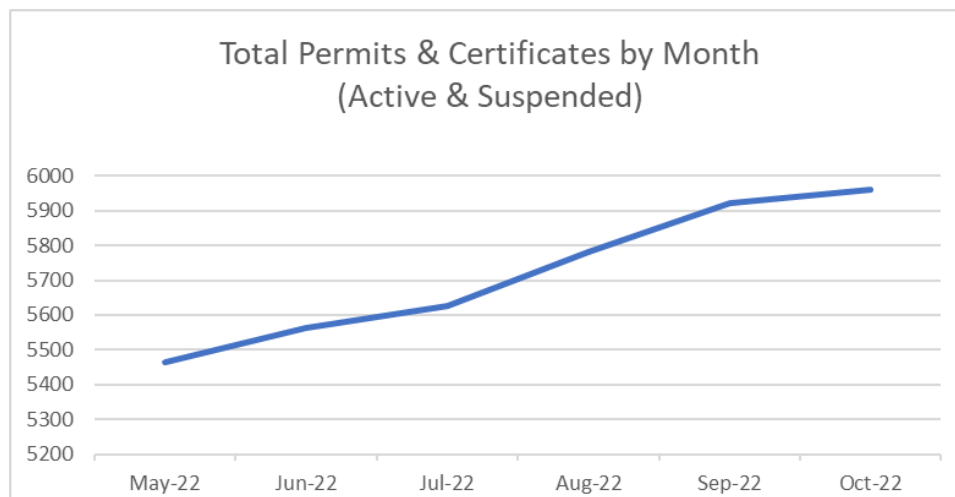
**TLAB's Licensing Section** analyzes applications from carriers, issues permits and certificates to carriers that meet state requirements, writes proposed decisions to approve or deny carriers' CPCN applications, manages changes to carrier operations, communicates with carriers, and tracks carrier compliance with permit requirements. **TLAB's Analysis Section** functions as the Commission's subject matter expert on policy matters, providing technical and advisory support to commissioners, administrative law judges, and all levels of agency management on transportation matters.

### Processing Carrier Applications

TLAB's Transportation Licensing Section is processing and managing applications for over 5,900 carriers throughout California. Items processed in October 2022 include applications, vehicle and driver updates, vehicle safety inspection results, and other requests. This work is accomplished through the Transportation Carrier Portal (TCPortal), an online system that allows carriers to submit applications and other requests electronically and make payments online. The TCPortal tracks certain licensing activities as shown in the following tables and figures.

### Figure 1. Total Permits & Certificates

**Total Permits and Certificates.** Figure 1 shows the total number of operating authorities (active and suspended) by month.



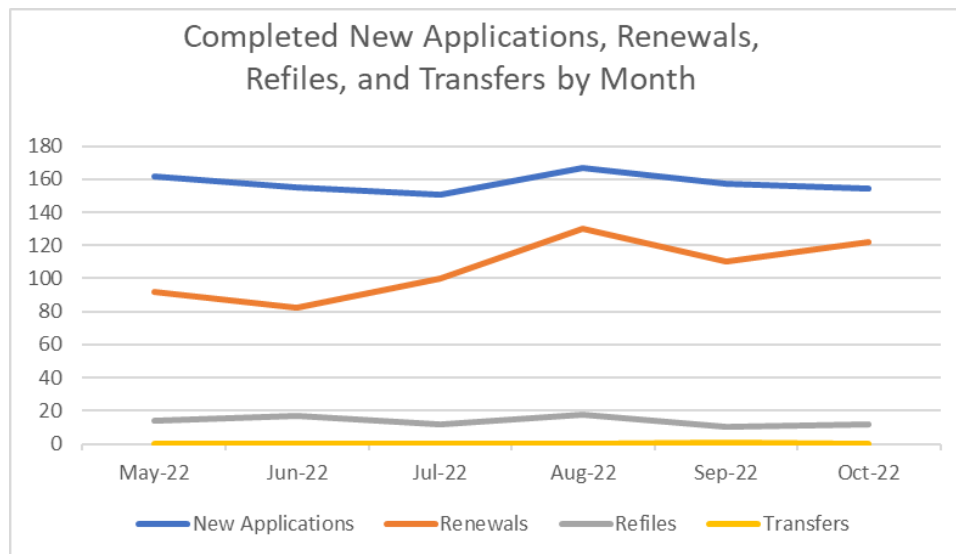
**Table 1. Permits and Certificates by Category**

**Permits and Certificates by Category.** The Commission grants permits and certificates for five categories of transportation carriers. Table 1 shows total numbers for those categories in the current month.

Carrier Type	Current Total
Transportation Charter Party	5810
Passenger Stage Corporation	109
Vessel Common Carrier	17
Transportation Network Company	18
Autonomous Vehicle	7

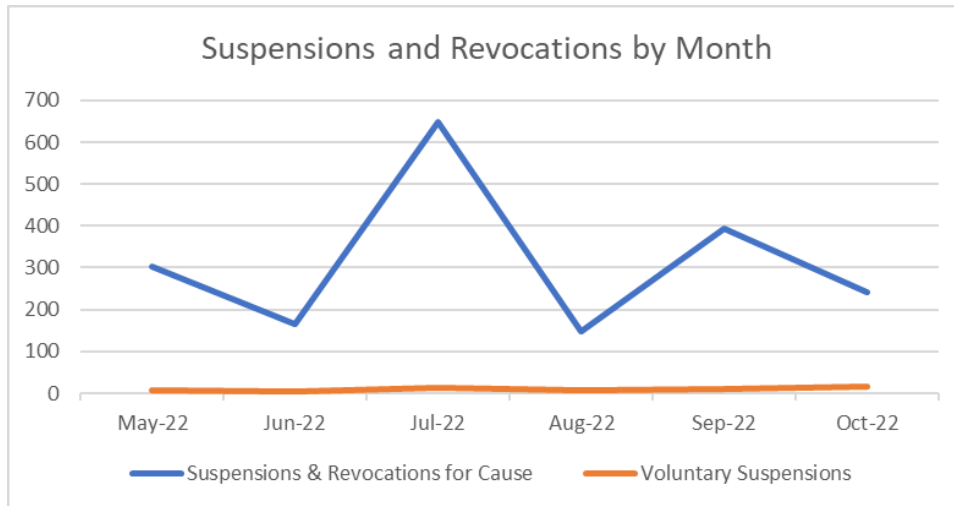
**Figure 2. Monthly Completions of Permit Categories**

**Monthly Completions of Permit Categories.** In addition to new applications for operating authorities, TLAB processes refile applications, transfer applications, and renewal applications. Figure 2 shows the numbers of each category completed by month.



### Figure 3. Suspensions and Revocations by Month

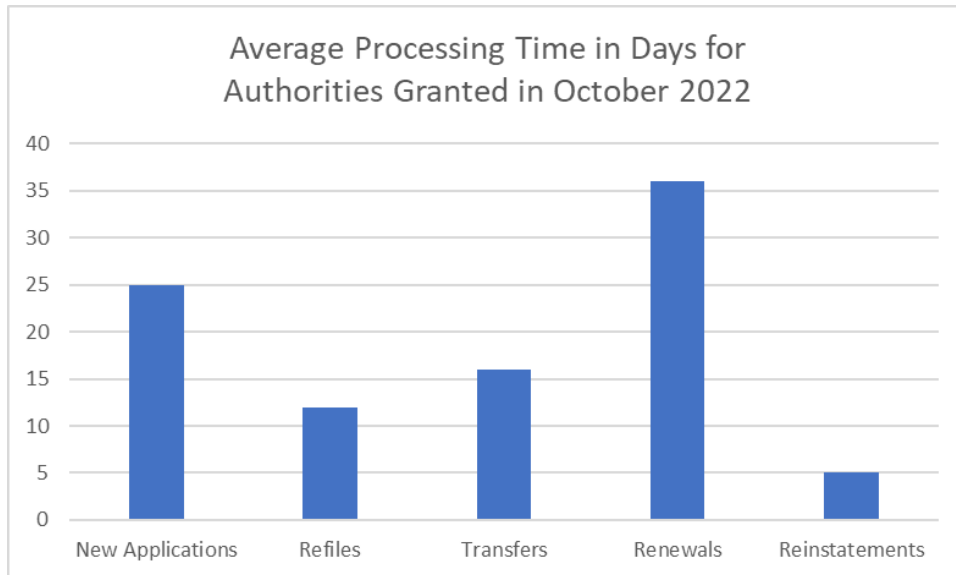
**Suspensions and Revocations.** Carriers can be suspended or revoked for various reasons such as failing to maintain active insurance. Carriers may also voluntarily suspend operations. Figure 3 shows both types of suspensions/revocations by month.



### Figure 4. Average Processing Times

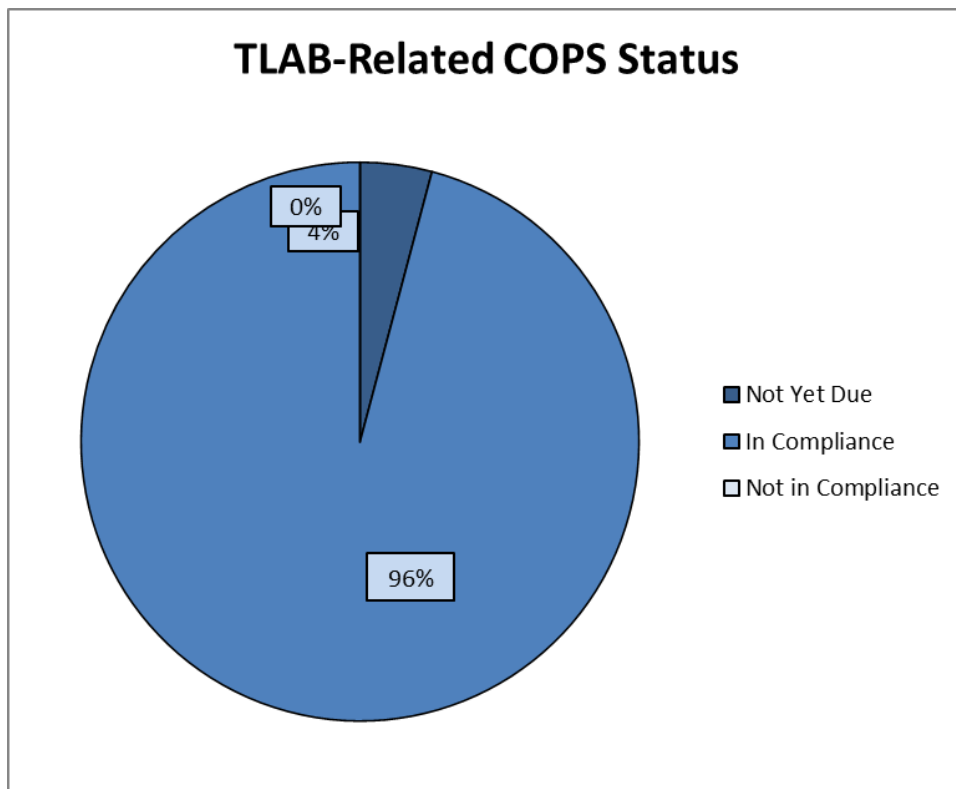
**Average Processing Times.** The total time to process an application, from initial receipt to issuance or denial of a permit or certificate, depends on internal processing time and on the time for external entities to provide necessary information. Upon receipt of applications application, CPUC staff review them for completeness and issue deficiency notices to carriers for any outstanding items.

Examples of these items include evidence of insurance coverage filed by the carrier’s insurance agent; evidence of compliance with drug and alcohol testing requirements; and inspection by the California Highway Patrol for vehicles with a seating capacity of 11 or more. Figure 4 shows the average total processing time for the major categories of permits and certificates processed by TLAB.



### Figure 5. Compliance with Ordering Paragraphs

The Transportation Program is currently responsible for **690** separate Ordering Paragraphs. Many Ordering Paragraphs result from decisions to approve CPCNs for passenger stage corporations, and include permit requirements such as obtaining appropriate insurances, enrolling in drug testing and California Department of Motor Vehicles (DMV) pull-notice programs, receiving bus terminal inspections by CHP and others. Other OPs uphold TEB enforcement actions and impose fines for carrier violations of law and wrongdoing against consumers. OPs also introduce new reporting requirements and transportation policies. Figure 5 shows compliance with the Ordering Paragraphs.



**Current Policy Proceedings.** The Transportation Analysis Section supports three current proceedings. **R.12-12-011** develops regulations relating to transportation network companies and autonomous vehicles. **R.19-02-012** implements Senate Bill 1376, incentivizing transportation network companies to provide on-demand service for persons with disabilities, including wheelchair users who need a wheelchair accessible vehicle. **R.21-11-004** implements the California Clean Miles Standard and Incentive Program, enacted through Senate Bill 1014, requiring the California Air Resources Board and the Commission to jointly work to lower greenhouse gas emissions from transportation network companies.

**R.12-12-011 / TNC Rulemaking / Mason & Chiv / Shiroma.**

1. Oct 25, 2022: Opening Comments on Proposed Decision Requiring TNCs to Submit 2014-2019 Annual Reports with Limited Redactions (Uber, Lyft, SFMTA)
2. Oct 30, 2022: Reply Comments filed by Lyft, SFMTA

**R.19-02-012 / TNC Rulemaking / Chiv / Shiroma.**

1. Oct 7, 2022: Reply Comments filed by San Francisco on Wait & Save Service Ruling
2. Oct 10, 2022: Reply Comments filed by Lyft, Uber, SFTWA, and Disability Advocates

**R.21-11-004 / Clean Miles Standard / Wang / Shiroma.**

1. No docket activity in October 2022

**Carrier Application Proceedings.** The Transportation Licensing Section assists the Commission in the regulation of Passenger Stage Corporations and Vessel Common Carriers. **Passenger Stage Corporations (PSCs)** are carriers that transport passengers between points on an individual fare basis. Examples are fixed-route bus services and “share-the-ride” airport shuttle services. **Vessel Common Carriers (VCCs)** are carriers that transport persons or property between points within the state. Examples are commute ferry services in the San Francisco Bay and services between California mainland points and Catalina. PSCs and VCCs are common carriers and must file with the Commission through a formal process. Both carrier types require a “certificate of public convenience and necessity” (CPCN) from the Commission for the authority to operate in California.

- **A.21-11-013 / Application of PropSF, LLC (VCC94) for Authorization to Provide Scheduled VCC Service to Treasure Island and to Amend Rates for Prearranged Non-Scheduled Service by Mileage / 10/03/2022 Opening comments filed. No reply comments were filed.**
- **A.22-06-014 / In the matter of the Application of THE LYNX LLC, a California limited liability company, dba LINQ, for a Certificate of Public Convenience and Necessity to provide an on call, door-to-door, passenger stage service, between the cities of San Diego (Old Town Transit Center), Oceanside and Palm Springs, on the one hand, and the Los Angeles International Airport (LAX),**



on the other hand; and, to establish a Zone of Rate Freedom / **10/07/2022 D.22-10-018 granted applicant CPCN to operate as a PSC.**

- **A.22-06-015** / Application of Mamo G. Tegegne doing business as DREAM HIGH TRANSPORTATION for Authority to Operate as a Passenger Stage Corporation Between points in the Counties of San Francisco, Alameda, Contra Costa, Santa Clara, Solano, Marin and San Mateo, and the San Francisco, Oakland and San Jose International Airports; and to Establish a Zone of Rate Freedom / **10/05/2022 D.22-10-001 granted applicant CPCN to operate as a PSC.**
- **A.22-07-013** / Application of RELAXSAN, LLC for authority to operate as a scheduled passenger stage corporation between points in San Diego, CA and Los Angeles, CA.; and to establish a Zone of Rate Freedom. / **10/12/2022 D.22-10-019 granted applicant CPCN to operate as a PSC.**
- **A.22-10-006** / In the matter of the Application of GT MONTEREY, LLC, DBA MONTEREY AIRBUS (PSC-38556) to establish new base Tariff Rates and to establish a Zone of Rate Freedom ("ZORF") of Plus 15% or minus 15%, to that newly established tariff, pursuant to the provisions of Pub. Util. Code Section 454.2. / **10/05/2022 New application filed. Application published on Commission Calendar on 10/11/2022.**
- **A.22-10-013** / In the Matter of the Application of PACIFIC MARITIME GROUP, Inc., a California corporation, doing business as PACIFIC TUGBOATS (VCC-88), For Authorization To Increase Rates on its Vessel Common Carrier Service Operated Out of Los Angeles, Long Beach and Redondo Beach Harbors and Connecting to Avalon, Two Harbors and the Isthmus on Santa Catalina Island and all the Camps and Beaches That Surround Santa Catalina Island. / **10/17/2022 New application filed. Application published on Commission Calendar on 11/01/2022.**
- **A.22-10-014** / Application of Mexicoach, Inc. for Authority to Operate as a Scheduled Passenger Stage Carrier between San Diego County, Riverside County, Orange County, Los Angeles County and San Bernardino County, for interim authority and to establish a zone of rate Freedom (ZORF), fare structure. / **10/14/2022 New application filed. Application published on Commission Calendar on 11/01/2022.**
- **A.22-10-016** / In the Matter of the Application of Blue & Gold Fleet, L.P. (VCC-77) For Authorization to Increase Passenger Fares on Its Vessel Common Carrier Service On San Francisco Bay Between Sausalito and San Francisco and for Authority to Adjust Fares Within a Zone of Rate Freedom. / **10/20/2022 New application filed. Application published on Commission Calendar on 11/01/2022.**

- **A.22-10-019** / Application of Bill's Bus Inc. (PSC18345) to Amend its Certificate of Public Convenience and Necessity to Increase its Zone of Rate Freedom (ZORF) fares for its existing route and for permission to abandon San Diego Route from San Diego State to Pacific Beach due to lack of staff and financial viability. / **10/25/2022 New application filed. Application published on Commission Calendar on 11/01/2022.**
- **A.22-10-020** / In the matter of the Application of THE SONOMA COUNTY AIRPORT EXPRESS, INC. PSC-1120 ) to establish new base tariff rates and to establish a Zone of Rate Freedom ("ZORF") of Plus 15% or Minus 15%, to that newly established tariff, pursuant to provisions of Pub. Util. Code Section 454.2 / **10/28/2022 New application filed. Application published on Commission Calendar on 11/01/2022.**

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## Joint Agency Collaboration/Outreach/Training

**Joint Agency Collaboration.** Information sharing and collaboration with other transportation agencies is a critical part of TLAB's work.

- October 12, 2022: Bi-monthly TLAB/DMV AV Branch staff coordination meeting
- October 17, 2022: TLAB/CARB Staff coordination meeting on Clean Miles Standard implementation
- October 18, 2022: TLAB/CARB/UC Davis coordination meeting on Clean Miles Standard study
- October 20, 2022: TLAB/CARB Staff coordination meeting on Clean Miles Standard implementation
- October 24, 2022: TLAB management monthly meeting with California Highway Patrol (CHP) Commercial Vehicle Section
- October 26, 2022: TLAB/CARB Staff coordination meeting on Clean Miles Standard implementation
- October 27, 2022: Monthly work group meeting of TNC Access for All Local Access Fund Administrators

**Outreach and Education.** TLAB provides outreach and education to potential and current carriers through presentations on application fundamentals at venues such as SFO and LAX, and attendance at functions sponsored by transportation-related organizations such as the Greater California Livery Association and the California Bus Association.

**Training.** TLAB managers and staff regularly attend all trainings required by the Commission, as well as trainings for developing work skills and industry-specific trainings.

- Hot Weather Heat training
- New Employee Training
- Covid-19 Prevention Program Training
- TCT Phase 1-training
- Ethics Training
- Word Essential Training

## TRANSPORTATION ENFORCEMENT BRANCH

The Transportation Enforcement Branch (TEB) regulates Charter-Party Carrier of Passengers (TCP) (e.g., limousines, airport shuttles, chartered and scheduled bus operators, Transportation Network Companies (TNC)) and vessels in California to safeguard the public by ensuring compliance with Commission General Orders (GO), Public Utilities (PU) Codes, and other applicable laws and regulations. TEB ensures compliance through investigations, enforcement, proactive compliance inspections, and field surveillance and inspections. TEB also supports a consumer complaint 800 phone line ([Transportation Complaint \(ca.gov\)](https://www.cpuc.ca.gov/transportation-complaint)), and conducts outreach and training activities for passenger carriers, law enforcement, and prosecutors, on regulations that affect passenger carriers.

Consistent with the Commission's Strategic Directives<sup>1</sup> and Enforcement Policy<sup>2</sup>, TEB developed the TEB Safety Management System that is implemented through the following concepts Transportation Safety Assurance, Transportation Risk Management, and Transportation Safety Promotion.

### Transportation Safety Management System

TEB reports the following progress for October 2022, for the following program elements.

1. **Transportation Safety Assurance** – Assuring that the entities the Commission regulates comply with the law and have sufficient training and resources to ensure the safety of the public, their workers, and the environment. For TEB, this includes Investigations, Carrier Inspections, Field Operations, and related Enforcement Activities.

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<sup>1</sup> [CPUCs Strategic Directives \(ca.gov\)](https://www.cpuc.ca.gov/strategic-directives)

<sup>2</sup> [CPUC Adopts Enforcement Policy to Promote Maximum Compliance, Transparency, and Public Safety](#)  
CPED Monthly Activity Report / October 2022

➤ **Formal Enforcement Proceedings**

- **I.21-12-001/Uber Technologies, Inc., and Uber Black Sub-carriers/ALJ Stevens/Commissioner Shiroma.** On December 2, 2021, the Commission opened an Order Instituting Investigation (OII) to determine whether passenger carriers violated any provisions of the Public Utilities Code or other applicable rules and regulations.
  - ADR was terminated after CPED rejected a counteroffer.
  - The schedule for this proceeding was stayed as of September 1, 2022, by ALJ Brian Stevens. A status conference was held September 29, 2022. The OII has been extended till September 30, 2023.

**2. Transportation Risk Management** – Continually identifying, assessing, and reducing operational risks through mitigation measures faced or posed by the entities the CPUC regulates.

- Nothing to report for October 2022.

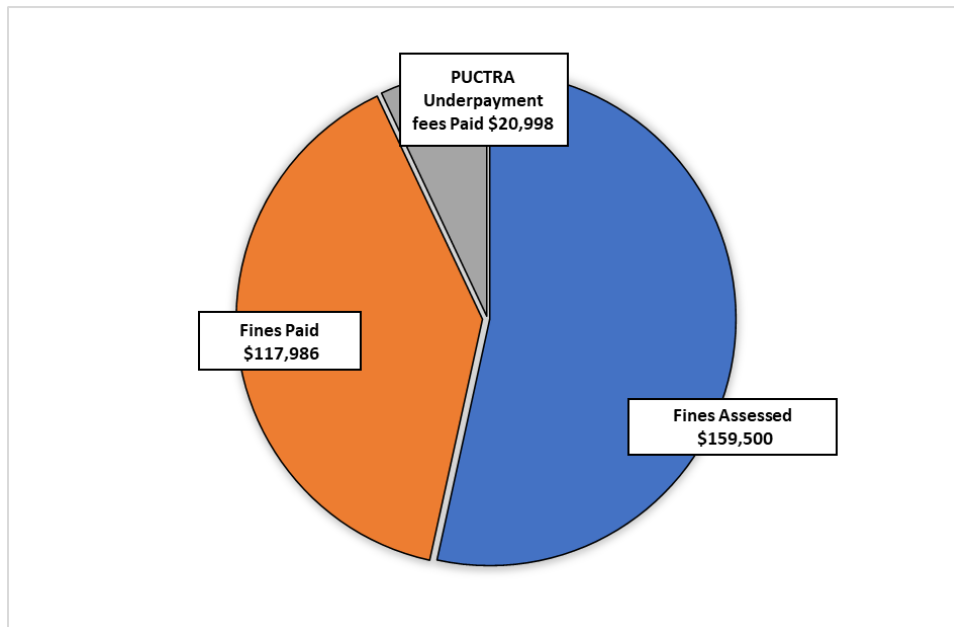
**3. Transportation Safety Promotion** – Supporting efforts to assure that the public and regulated transportation entities can make informed choices and know how to respond to unsafe situations. For TEB, this includes Training and Education, Outreach Efforts with Industry and Law Enforcement, and Commission Engagement.

- 2 carrier orientations were scheduled and conducted at Los Angeles International Airport (LAX)
- 1 orientation scheduled and conducted at the Cross Border Xpress (CBX) Terminal in San Diego
- 1 orientation scheduled and conducted at San Francisco International Airport (SFO).
- UC Davis Career Fair
- CPUC Virtual Job Fair

**Table 2. TEB Enforcement Activities**

12 Month Enforcement Activity	Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sept 2022	Oct 2022	Total
Open Investigations	62	60	46	42	48	66	82	98	90	72	64	80	N/A
New Investigations	18	6	22	21	33	8	7	24	7	3	11	27	187
Investigations Completed	20	20	26	15	15	14	3	7	10	16	24	9	179
Investigations Open Longer than 6 Months	4	9	19	19	23	25	24	27	35	23	32	21	N/A
% Of investigations Open Longer than 6 Months	6%	15%	41%	45%	48%	38%	29%	28%	39%	32%	50%	26%	N/A
Cease and Desist Notices	14	4	12	9	16	14	10	17	12	16	12	20	156
Warning Letters	7	4	2	2	5	6	2	3	4	1	2	2	40
Telephone Disconnects	1	0	0	0	0	0	0	0	0	0	0	0	1
Citations	4	3	9	3	1	6	1	5	1	2	0	4	39
Civil Compromise Actions	0	0	2	9	5	7	3	5	12	10	22	13	88
Vehicle Impounds	0	1	6	3	11	6	9	7	9	14	19	13	98

**Figure 6. TEB Fines Assessed and Amounts Collected from Investigations  
November 2021 – October 2022**



**Table 3. Consumer Intake Unit (CIU) Statistics**

CIU Statistics	
Open complaints as of October 1, 2022	4
New complaints received during month	8
Subtotal	12
Less: Complaints closed by CIU directly	6
Complaints Referred to Enforcement during month	5
Open CIU complaints as of October 31, 2022	1

**Table 4. Citation Appeal Proceedings**

Docket No.	Entity	Status
K.19-09-015	Jordan & Associates Investments, dba Sun Buggie Fun Rentals (TCP 38563-Z)	On August 25, 2022, ALJ ruled the appeal has been granted and the citation has been dismissed. Ruling of reassign ALJ. No updates for October 2022.
K.21-02-001	Bogale Getu Abebe., Hayward (TCP 32714)	On August 16, 2022, ALJ ruled the citation affirmed and appeal is denied. Case closed as of October 6, 2022.
K.21-10-007	PLS Transportation Group, Pasadena, (TCP 32070)	On June 7, 2022, CPED filed the Joint Motion for Adoption of Settlement Agreement. Case closed as of October 6, 2022,
K.22-01-004	Taco Tour LLC, San Diego, (TCP 38185)	On May 11, 2022, carrier agreed to make 12 monthly payments. Case closed as of October 20, 2022.
K.22-02-004	Earl McLeod, Hayward, unlicensed	Hearing held on May 2, 2022. Waiting ALJ decision. No updates for October 2022.
K.22-06-007	Amore' Limousine Service, Inc (TCP 25876)	On September 29, 2022, hearing held. No updates for October 2022.



**Table 5. TEB Field Operations – Probable Violations and Observation Summary**

Month	Transportation Charter-Party (TCP)		Transportation Network Companies (TNC)		Passenger Stage Corporations (PSC)	
	Observed	Probable Violations	Observed	Probable Violations	Observed	Probable Violations
Oct 2022	78	18	321	49	3	0
Sept 2022	79	17	280	31	11	13
Aug 2022	470	23	562	109	0	0
July 2022	208	6	366	45	1	0
June 2022	160	15	500	45	2	0
May 2022	143	7	356	71	2	0
Apr 2022	129	1	510	49	0	0
Mar 2022	155	7	465	74	0	0
Feb 2022	96	0	558	131	0	0
Jan 2022	49	0	228	35	0	0
Dec 2021	148	4	487	40	0	0
Nov 2021	42	0	253	21	0	0

**Table 6. Joint Operations with Law Enforcement Agencies**

Agency	Operation
San Jose International Airport (SJC)	TCP/TNC Passenger carrier inspection SJC
Temecula Valley Wine County	TCP Passenger carrier inspection at Temecula Valley Wine Country
San Diego Police Department	TCP Passenger carrier inspection in San Diego, CA, in the Gas Lamp District

## UTILITIES ENFORCEMENT BRANCH (UEB)

UEB protects California utility consumers from fraud and abuse by developing enforcement mechanisms and ensuring service providers comply with consumer protection laws and regulations. UEB investigates alleged violations by utilities, including communications (both wireline and wireless), energy (both electric and gas), and water companies. When sufficient evidence of violation is uncovered, UEB brings cases before the Commission to seek appropriate penalties and remedies for consumers.

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### Monthly Highlights

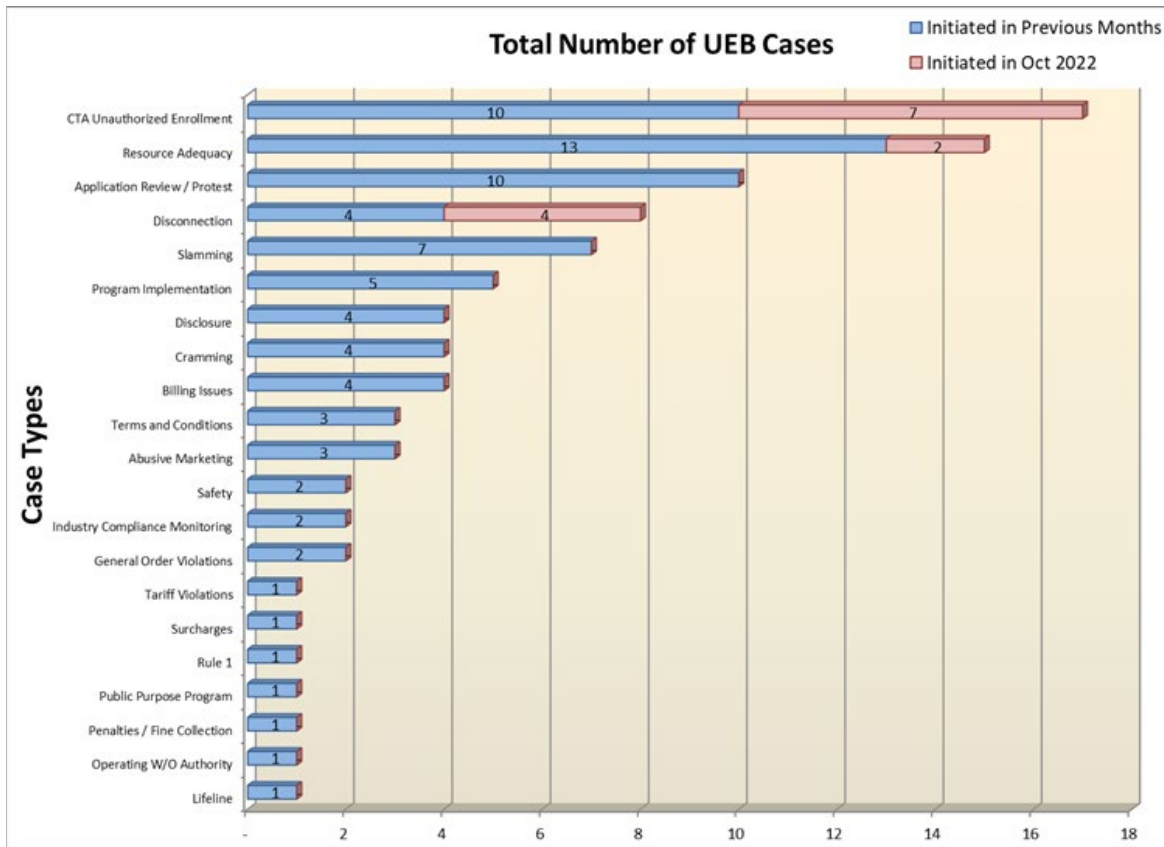
- **San Diego Community Power (SDCP) RA Citation Appeal (K.21-03-005):** On October 3, 2022, CPED provided hard copies of exhibits to ALJ Wercinski as directed in his September 13, 2022 email ruling.
- **TC Telephone OII (I.22-10-007):** On October 7, 2022, the Commission instituted a formal investigation to determine whether TC Telephone violated any regulations and laws pertaining to its overstatement and overcollection of Lifeline reimbursement claims. The OII directs TC Telephone to show cause as to why the Commission should not: 1) Order TC Telephone to return to the Commission \$8.1 million in overcollection from the LifeLine Fund from 2018 to 2020, 2) Reject TC Telephone's May to October 2020 claims in the amount of \$1.67 million, 3) Revoke TC Telephone's operating authority, and 4) Impose penalties and/or other remedies, including a prohibition against some or all of the members and officers of TC Telephone from benefiting from or participating in any Commission program for a period of at least ten years.
- **San Diego Community Power (SDCP) RA Citation Appeal (K.21-11-001):** On October 11, 2022, CPED and SDCP filed Reply briefs. CPED argued that SDCP failed to meet its burden of proof that no other resource exists and requested that the citation be affirmed.
- **MetroPCS OII (I.22-04-005):** On October 12, 2022, CPED and MetroPCS filed Reply briefs on Track One issues. CPED argued that penalty should be assessed to punish MetroPCS for violating Public Utilities Code Section 314 and Rule 1.1, and to deter future violations.
- **Central Valley Community Energy (3CE) RA Citation Appeal (K.22-10-009):** On October 17, 2022, 3CE filed a Notice of Appeal of Citation E-4195-0126 issued by CPED on September 16, 2022. 3CE argues that CPED does not have the authority to issue citations for failure to file an adjusted load forecast. 3CE further argues that even if CPED had the authority, the violation should only cover the period from when Energy Division notified 3CE of the violation until it was cured. On October 31, 2022, CPED filed its compliance filing.

- **Commercial Energy RA Citation Appeal (K.21-08-001):** On October 20, 2022, the Commission issued Resolution ALJ-424 denying Commercial Energy’s appeal of citation E-4195-100. The Commission found that Commercial Energy has not met its burden of rebutting CPED’s demonstration that the violation occurred and has not met its burden of persuasion that the citation penalty should be reduced or excused. The Commission also found that the citation and penalty amount were appropriately issued.
- **Western Community Energy (WCE) RA Citation Appeal (K.21-03-006):** On October 24, 2022, ALJ Wercinski issued draft resolution ALJ-426 approving WCE’s motion to withdraw its appeal of citation E-4195-0099. On October 5, 2022, the Commission received a payment from Western Community Energy for \$639,243.95 for the outstanding citation, as discharged by the bankruptcy court.

## Key Activities

UEB is working on a total of 93 cases. Investigations center primarily on CTA Unauthorized Enrollment, Resource Adequacy, and Application Review/Protest. UEB’s cases come from a variety of sources, with Inter-Division referrals and UEB’s own scanning activities playing key roles.

**Figure 7. UEB Total Number of Cases by Type as of October 31, 2022**



## Citations/Fines/Reparation

In October 2022, UEB issued one Resource Adequacy citation in the amount of \$28,000.

Cumulative 2022 fines, reparations and penalties imposed are shown below.

**Table 7. UEB Fines, Reparations, and Penalties**

Date	Citations/Fines/ Reparation
Cumulative 2022	\$17,060,004
October 2022	\$28,000

- Resource Adequacy (RA) Citation Program:** UEB issues citations and levies fines to enforce Load Serving Entities' (LSE) compliance with system, local, and flexible resource adequacy requirements pursuant to Resolution E-4195, as modified by Decisions 10-06-036, Decisions 10-06-038, 11-06-022, 14-06-050, 19-06-026, and 20-06-031. In October 2022, UEB issued one RA citation totaling \$28,000, and received payment for six citations totaling \$4,599,026.40. UEB received a Notice of Appeal for two citations. One of the Notice of Appeal was rejected by the Docket Office.

**Table 8. RA Citation October 2022**

RESOURCE ADEQUACY CITATIONS OCTOBER 2022					
Energy Citation #	Date Issued	Company	Citation Amount	Date Due	Status
E-4195-0130	10/7/2022	Constellation New Energy	\$28,000.00	11/7/2022	Awaiting Payment/Appeal
		<b>Total</b>	<b>\$28,000.00</b>		

- **Core Transport Agent (CTA):** UEB reviews CTA-related complaints received by the Commission to enforce compliance with the standards for verification of change in provider requirements in D. 18-02-002, and to identify acts constituting grounds for suspension or revocation of registration pursuant to Pub. Util. Code Section 983.5.

In October, UEB reviewed 53 CTA-related complaints received by the Consumer Affairs Branch (CAB) in September 2022 and identified 19 needing investigation for potential unauthorized enrollment. Staff issued 7 data requests for proof of enrollment authorization. UEB received proof of enrollment authorization for the 15 customers. The remaining 4 inquiries were resolved for the following reasons: 1) TPV and information was already available in CIMS, 2) not enough information in CIMS database to identify the customer, 3) the customer was not enrolled with the subject CTA, and 4) another customer revealed they were enrolled in 2014, prior to Resolution UEB-003. The September CTA investigation is ongoing and awaiting customer responses. The CTA investigations from July and August also remain ongoing.

**Table 9. UEB CTA-Related Complaints**

Month Received	CTA-Related Complaints		Data Requests Issued	Proof of Authorization Obtained	Citations Issued	Cease and Desist Letters Issued
	Total Reviewed	Unauthorized Enrollment				
October	53	19	7	15	0	0

### Compliance with Ordering Paragraphs

There were no new Ordering Paragraphs added to UEB’s COPS tracker for the month of October. UEB was responsible for 41 separate Ordering Paragraphs. As of October 2022, 41 of the Ordering Paragraphs (representing 100%) have been complied with, thus none are out of compliance.

Ordering Paragraphs related to UEB’s work are attributable to the imposition of fines, adoption of settlements, ordering of consumer refunds or reparation and other remedies and corrective actions, including reporting requirements, resulting from UEB’s investigations of violations of law and wrongdoing against consumers.

The numbers reported above tracks compliance with ordering paragraphs assigned to UEB and do not include tracking for compliance with payment of fines, penalties, surcharges, or the like, which are assigned to Fiscal Office under the COPs system. However, UEB staff also tracks such payments separately in our case management system and informs fiscal of any identified issues.



UEB-Related Proceedings

**Table 10. UEB-Related Proceedings**

Docket No.	Title	ALJ	Commissioner
R.18-07-005	Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	Kelly	Houck
K.19-03-024	Appeal of San Jose Clean Energy to Citation E-4195-0052 issued on February 27, 2019 by the Consumer Protection and Enforcement Division.	Kim	N/A
K.21-03-005	Appeal of San Diego Community Power to citation E-4195-98 issued on February 3, 2021 by Consumer Protection & Enforcement Division.	Golberg	N/A
K.21-03-006	Appeal of Western Community Energy to citation E-4195-99 issued on February 9, 2021 by Consumer Protection & Enforcement Division.	Wercinski	N/A
K.21-08-001	Appeal of Commercial Energy to citation E-4195-100 issued on July 1, 2021 by Consumer Protection & Enforcement Division.	Chiv	N/A
K.21-11-018	Appeal of Shell Energy North America to citation E-4195-113 issued on October 21, 2021 by Consumer Protection & Enforcement Division.	Wercinski	N/A
K.22-05-017	Appeal of Orange County Power Authority to citation E-4195-116 issued on April 20, 2022 by Consumer Protection & Enforcement Division.	Petersen	N/A
K.22-10-009	Appeal of Central Coast Community Energy to citation E-4195-126 issued on September 16, 2022 by Consumer Protection & Enforcement Division.	TBD	N/A
I.22-04-005	Order Instituting Investigation on the Commission's Own Motion into MetroPCS California LLC Failure to Remit Prepaid Mobile Telephony Service Surcharges and User Fees	Mason	Houck
I.22-10-007	Order Instituting Investigation into the Operations and Practices of TC Telephone and Order to Show Cause to Determine Whether Respondents Violated the Laws, Rules, and Regulations Governing the California Universal LifeLine Program	Mason	Shiroma

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## Outreach/Training/Other Activities

**State National Action Plan (SNAP):** On October 20, 2022, the FCC and SOMOS Telecom staff discussed various numbering issues - including the FCC's Robocall/Robotext proceedings, impersonation fraud scams, and the FCC's Reassigned Numbers Database which is managed by SOMOS.