

Voice Options Pilot Program Summary

May 31, 2023

Current Month Accomplishments

- The Voice Options Program (VOP) exceeded the initial program goal of serving 500 consumers and moved 1966 individuals through Short-Term Loans into the Long-Term Loan process.
- 66 consumers received their Long-Term Loan iPads with a speech-generating application.
- Working on grant packages with all providers for the next fiscal year.
- Strategizing for remaining funding requests and invoices for the rest of the fiscal year.
- Working on scheduling a provider call for June.
- Continue to prioritize funding requests for rural areas, adults, older adults and structuring regional areas of California.

Statistics from Completed Datasets: Summary

- The Voice Options Program offers in-person services to 99 percent of Californians through 28 Program Providers spanning across 51 counties and offers services virtually and by mail to ensure comprehensive state-wide coverage across California.
- Since Program launch on July 1, 2020, the VOP has served consumers ranging in age from 18 months to 88 years and encompassing over 50 types of speech-related disabilities and disorders.
- 2,125 consumers have completed their Short-Term Loans and have requested Long-Term Loans.
- 1,896 datasets have been submitted for completed Long-Term Loans.
- 38 percent of referrals are made by Speech Language Pathologists and 15 percent are made by Independent Living Centers. Nine percent are made by Regional Centers.
- 71 percent of consumers made telephone calls during the Short-Term Loan period. 98 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the Voice Options Program.

Consumer Statistics from Completed Datasets (1896)

Preference for Speech Generating Applications

- 43% Touch Chat HD
- 28% Proloquo2Go
- 11% LAMP
- 10% Go Talk Now Plus
- 6% Proloquo4Text
- 2% Predictable
- 1% Predictable Spanish

Demographics

- 42% Hispanic/Latinx
- 26% Caucasian/White
- 10% Asian Pacific
- 9% African American/Black
- 5% Southeast Asian
- 2% East Indian
- 2% Decline to State
- 1% Native American
- 1% Pacific Islander
- 1% Other

Gender

- 68% Male
- 31% Female
- 1% Decline to State

Age

- 41% Age 0 to 6
- 28% Age 7 to 17
- 10% Age 18 to 22
- 8% Age 23 to 29
- 4% Age 30 to 39
- 2% Age 40 to 49
- 2% Age 50 to 59
- 5% Age 60 and Older

Disability Type

- 51% Autism
- 10% Developmental Disability
- 10% Speech Delay
- 6% Cerebral Palsy
- 6% Down Syndrome
- 4% Apraxia
- 3% Other
- 2% Aphasia
- 1% Traumatic Brain Injury
- 2% Stroke
- 1% ALS/Lou Gehrig's Disease
- 1% Dysarthria
- 1% Muscle Weakness
- 1% Oral Cancer

Authorized by

- 70% Speech-Language Pathologist
- 11% Family Physician
- 8% State Agency
- 5% Rehabilitation Counselor
- 2% Developmental Pediatrician
- 2% Licensed Physician Asst.
- 1% Nurse Practitioner
- 1% Federal Agency
- 1% Licensed Hearing Dispenser
- 1% Audiologist